



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority
Community Safety Committee

NEW CROSS AND BROOMHILL UPDATE

Report of the Chief Fire Officer

Date: 20 April 2018

Purpose of Report:

To update Members on the delegated decision taken by the Chair and opposition spokesperson of this committee following the previous New Cross and Broomhill report dated 12 January 2018.

CONTACT OFFICER

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Deputy Chief Fire Officer

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1. BACKGROUND

- 1.1 In January 2018 Members received an update report on the New Cross and Broomhill project.
- 1.2 As shown in the minutes of that meeting at Appendix A, delegated authority was given to the Chair and opposition spokesperson of the Community Safety Committee to decide on the preferred option once further financial information had been obtained from Ashfield District Council (ADC).

2. REPORT

- 2.1 Following conversations with the Chief Executive of ADC and written confirmation, attached at Appendix B, the Deputy Chief Fire Officer met with the Chair and opposition spokesperson of the Community Safety Committee to present the information received.
- 2.2 The information received indicated that ADC has restructured the support team into the community protection structure which was unknown at the time of writing the report members received in January 2018. This restructure has reduced some of the funding pressure which members were seeking clarity on.
- 2.3 As a result of the ADC support team restructure, the ADC Chief Executive has been able to confirm the ongoing financial viability of the support team, including the £40k commitment from Nottinghamshire Fire and Rescue Service (NFRS). The changes in funding by other partners has been factored into the restructure and it has therefore been re-profiled accordingly. This has removed the concerns highlighted by members during the January committee meeting.
- 2.4 As a result of this information, the Chair and opposition spokesperson agreed to Option 2 of the January paper which was to remove the NFRS secondee, but continue with the third-year funding commitment of £40k from the LPSA reward grant reserve.

3. FINANCIAL IMPLICATIONS

Continued support of the project will require the previously agreed commitment of the £40k funding from the LPSA reward grant reserve. This commitment was based on an annual review and the process members have gone through this year shows an effective high degree of scrutiny.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

The secondee has returned to the Service where a vacancy was being held. Therefore, all human resources implications have been contained within establishment and budget levels.

5. EQUALITIES IMPLICATIONS

An equality impact assessment has not been undertaken because there is no impact on policy.

6. CRIME AND DISORDER IMPLICATIONS

The Authority has statutory duties under Section 17 of the Crime and Disorder Act 1998. Support to this project has a direct relationship with this commitment. Withdrawal of the secondee does not reduce this contribution as the Service has moved the capacity from the project to the District Prevention role which works closely with partners through the Mansfield and Ashfield Community Safety Partnership (CSP).

7. LEGAL IMPLICATIONS

- 7.1 Engagement with this project and the CSP directly supports the Authority's statutory duties under the Fire and Rescue Services Act 2004.
- 7.2 The commitment to this project satisfies the requirements of the multi-agency approach and information sharing of the care Act 2014 and the Anti-social behaviour Crime Policing Act 2014.
- 7.3 This approach further demonstrates the services commitment to collaboration which is a potential legal implication within the Policing and Crime Act 2017.

8. RISK MANAGEMENT IMPLICATIONS

- 8.1 The risks in Paragraphs 8.1 and 8.2 of the report dated 18 January 2018 have been mitigated by the restructure undertaken by ADC as mentioned in the body of the report.
- 8.2 Any decision to withdraw funding could mean that one of the Case Worker posts could be put at risk (case workers are employed by ADC on a fixed term contract for three years).

9. COLLABORATION IMPLICATIONS

This project directly supports a collaborative approach to working with key partners in the delivery of community safety and contributes to the Fire and Rescue Authority's statutory responsibilities.

10. RECOMMENDATIONS

That Members note the delegated decision taken by the Chair and opposition spokesperson to withdraw the secondee and maintain the LPSA reward grant reserve funding to the project, and review the position annually.

11. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

John Buckley
CHIEF FIRE OFFICER



**NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM
FIRE AND RESCUE AUTHORITY**

COMMUNITY SAFETY COMMITTEE

MINUTES of the meeting held at Fire and Rescue Service Headquarters, Bestwood Lodge, Arnold, Nottingham, NG5 8PD on 12 January 2018 from 10.10 am - 11.41 am

Membership

Present

Councillor Eunice Campbell (Chair) (part of minute 21- 24).
Councillor Andrew Brown
Councillor Patience Uloma Ifediora
Councillor Parry Tsimbiridis
Councillor Jonathan Wheeler
Councillor Jason Zadrozny

Absent

Councillor Brian Grocock

Colleagues, partners and others in attendance:

Wayne Bowcock - Deputy Chief Fire Officer
Catherine Ziane-Pryor - Governance Officer

16 TEMPORARY CHAIR

As Councillor Campbell was delayed, Councillor Grocock who was substituting for her, was appointed temporary Chair.

17 APOLOGIES FOR ABSENCE

Councillor Campbell sent apologies for lateness, during her absence, Councillor Grocock substituted.

18 DECLARATIONS OF INTERESTS

None.

19 MINUTES

The minutes of the meeting held on 6 October 2017 were confirmed as a true record and signed by the Chair presiding.

20 NOTTINGHAM TRAIN STATION FIRE

The Chair of the meeting was of the opinion that this item, although not included on the agenda, should be considered as a matter of urgency in accordance with Section 100B(4)(b) of the Local Government Act 1972, in view of the special circumstances that it is a significant on-going incident of which members need to be informed.

Wayne Bowcock, Deputy Chief Fire Officer, informed the Committee that a fire was reported at Nottingham Train Station at 6.30am this morning. The station was evacuated and closed and at the time of this report, there have not been any citizen or firefighter casualties.

Initially the fire started in the ladies toilets of the new building which links the train station with the tram stop and car park. Although initial firefighting was aggressive and fast, the fire rapidly spread to the Edwardian wooden concourse between platforms. At this time, the Art Nouveau section of the building has only been subject to smoke damage.

All trains have been suspended and East Midlands Trains are operating diversions and coach services. Tram services are not operating near to the station due to an unrelated incident elsewhere in the City.

At the height of the fire, 12 appliances were in attendance. The initial fire has been extinguished but firefighters are stripping back cladding and investigating ducts with thermal imaging equipment to ensure that the fire is fully extinguished and will not re-emerge elsewhere in the building.

Once the fire is confirmed fully extinguished, the smoke in the ticket hall will be removed by pressure ventilation and a full structural and electrical assessment, including the train lines and facilities, will be required and satisfied before the station can be reopened.

On responding to the fire, the National Co-Ordination Framework was implemented which includes informing the Home Office .

As a nationally reported incident, neighbouring Fire and Rescue Services were quick to offer support and there has been excellent partnership working between the Fire Service, Police, City Council and Highways to co-ordinate a response to the fire and the resulting disruption. A Tactical Co-ordination Meeting is to be held at 11am this morning at Fire HQ. Normally it would be held at a fire station close to the incident but due to the impact on access, it is easier for partners to travel to HQ.

Members will receive a further report to the next meeting.

21 SERVICE DELIVERY PERFORMANCE

In the absence of Area Manager Dan Quinn (who was involved in co-ordinating the response to the Nottingham Train Station fire), Wayne Bowcock, Deputy Chief Fire Officer, presented the report which updates members on the activity and performance of the Service Delivery Directorate between 1 June 2017 and 30 September 2017.

The report provides full details but the following points were highlighted and responses given to member's questions:

- (i) there were 3 fire fatalities in this period;
- (ii) the Service attended 2862 incidents, which is 89 more than the same period the year before;
- (iii) retained duty availability averaged 78% but some stations achieved more than 90% with Worksop availability at 95.65%;
- (iv) there were 11 more road fatalities so the focus on road safety promotion and awareness has increased and a specific road safety campaign is operating from November to February; a period when RTC statistics tend to increase. This will include the use of media, social media and visits to schools;
- (v) the Service was involved in and hosted a range of seasonal and on-going safety and engagement events (listed in the report) and generally received a very good response. The Christmas meal for particularly vulnerable and isolated older people was held at Loxley House with support from the London Road NFRS crews and members of the Prince's Trust. Participants thoroughly enjoyed themselves and it provided a valuable connection to ensuring that all received a home safety check whereas they may otherwise have been difficult to identify;
- (vi) with regard to the retained duty system availability data in Appendix A to the report showing that 'no driver was available', a percentage of crew were required to be drivers, but the Service has since moved away from this system. Crew members can volunteer to drive and are trained when training places become available. Although there is dependence and limitations on availability of potential drivers at a local level, this system is being reconsidered but it is recognised that not everyone wants the added responsibility of driving a LGV vehicle on blue lights.

Members of the Committee commended the often creative range of engagement safety promotion undertaken by the Service.

Councillor Campbell requested that her thanks were recorded to everyone who helped at the older persons Christmas meal.

RESOLVED to note the report.

At this point in the meeting Councillor Eunice Campbell resumed the Chair and Councillor Grocock remained in attendance as an observer.

22 PREVENTION ACTIVITIES: INTELLIGENCE LED WORKING

Wayne Bowcock, Deputy Chief Fire Officer, presented the report which updates members on how incident data is used to target specific vulnerable sections of the community and potentially dangerous behaviours with prevention education and activity.

The newly developed Incident Report System Query Tool (IRSQT) was devised by NFR Officers to identify incident patterns and trends. This information, which can be detailed to geographical areas, causes, and types of incident, then feeds into the Incident Reduction

Plan (IRP) to enable appropriate targeting of prevention activity to be undertaken, even aimed at individual profiles of the population, by local crews.

Members welcomed the IRSQT as a valuable asset to incident prevention.

RESOLVED to note the report.

23 NEW CROSS AND BROOMHILL PROJECT

Wayne Bowcock, Deputy Chief Fire Officer, presented the report which updates members on the current collaborative prevention work being undertaken at the New Cross and Broomhill projects, following a request from Councillor Jason Zadrozny of Ashfield District Council.

The New Cross project was set up in 2014 by Ashfield District Council as a multi-agency collaborative prevention team to work with troubled families and complex persons in response to their multifaceted social problems which demanded a high resource input from a range of agencies.

The project has been regularly independently reviewed and reports that for every £1 spent, a saving of £12 is collectively realised across the combined partner agencies. This could result in the predicted saving of public money totalling of £3.4 million by 2019. Specifically for NFRS, a contribution of almost £1 will provide savings to the Service of £1, resulting in a cost neutral contribution, although the broader social benefits are significant.

Since its establishment and success of the pilot model, a second site has been established at Broomhill to tackle the same issues.

NFRS continues to meet its commitment of funding to the value of £40,000 per annum (agreed for 3 years), at New Cross and a NFRS District Prevention Officer has been seconded to the Broomhill Project for a period of three years, to be reviewed every 12 months.

The resource and financial contribution from other partners is detailed within the report.

Members are presented with three potential options in the report and requested to determine which should be selected with regard to the future engagement and funding by the Service in the New Cross and Broomhill projects.

It is noted that with regard to option one, to maintain the current support, £40,000 is earmarked as a reserve and accounted for the current budget.

Councillors commented as follows:

- (a) with consideration to the economy of scale, it would be better to continue this work, and so option 2, 'continue with the year 3 financial support and withdraw the secondee' which gives the broader benefit, is preferred with a further report in 12 months' time;
- (b) further information is required as to the fire incident reduction achievement following NFRS's involvement;

- (c) consideration should be given to the broader positive social impact of the project and not just in relation to NFRS;
- (d) these projects are not an appropriate use of funding, do not achieve the savings claimed and actually result in a cost. £40,000 may be ring fenced but it could be better spent elsewhere to promote and improve fire safety. There is no evidence that the projects have saved lives; they appear to focus on enabling people to be happy in their home, which is not fire safety related. It is increasingly likely that the Clinical Commissioning Group (CCG) will withdraw funding to the projects in the next financial year and this will result in the collapse of the projects;
- (e) with this new information, members need to better understand the current situation before committing funding;
- (f) other options need to be presented to identify how effective and sustainable fire prevention work can be supported;
- (g) it's important to ensure that all areas of the county can benefit from this funding and not just population pockets within the Ashfield District Council area;
- (h) further information is requested prior to any decision as the Service needs to be robust in how every penny is spent to ensure the best outcomes;
- (i) confirmation from the CCG needs to be sought regarding their commitment to future funding before a decision is made for NFRS's commitment to funding. If the CCG are intending to withdraw, then option three, 'to withdraw from the project at the end of the current financial year', should be selected. If the CCG agreed to commit to a further year's funding, then it is reasonable for NFRS to commit a further one year funding but the position needs to be reviewed in a year's time;
- (j) this has been an excellent example of partnership working and consideration should be given to the achievements of the projects so far;
- (k) assurance should be sought regarding the benefits to the wider Nottinghamshire community of these projects.

RESOLVED

- (1) for the Deputy Chief Fire Officer to confirm the position of the CCG with regard to its future funding of the New Cross and Broomhill Projects;**
- (2) once the CCG funding position is clarified, to delegate authority to the Chair, in consultation with the Lead Opposition Member, to determine which of the options presented within the report, or if amended, recommended by the Chief Fire Officer, should be acted upon;**
- (3) for the Committee to receive an update report to the next meeting.**

24 PRIMARY AUTHORITY SCHEME

Wayne Bowcock, Deputy Chief Fire Officer, presented the report which updates members on the existing Primary Authority agreement between Boots UK and NFRS, and the potential expansion of the scheme to include two further organisations.

To date the Primary Authority Scheme has been working to the mutual benefit of Boots UK and NFRS. Whilst NFRS currently operates on a cost recovery basis by recharging Boots UK for the time and resources spent dealing with the organisation, Boots UK have the benefit of a single point of contact and a consistent approach to the fire safety advice and enforcement relating to all of its stores.

The arrangements to the Primary Authority Scheme were amended in October 2017 to enable easier access for small businesses to the scheme.

A further two large organisations within Nottingham /Nottinghamshire have approached NFRS to enquire as to be possibilities of becoming their primary authority. The implications of engaging with the additional large organisations are being considered.

It is noted that potential partnership working with Derbyshire Fire and Rescue Service is being considered with regard to providing a 'one-stop shop' to advise small businesses on fire with fire safety advice regarding risk assessments. This approach is supported by the Local Enterprise Partnership D2N2.

Councillors' questions were responded to as follows:

- (a) whilst there are no financial implications currently, if any do occur with regard to the expansion of the Services' operation of the Primary Authority Scheme, a report will be brought to the Committee. However it is intended that any additional work can be managed within existing resources on a cost recovery basis;
- (b) the scheme was initially established to provide a co-ordinated approach to fire safety for businesses, ensuring that they are required to comply with only one interpretation of fire legislation. It was not intended that the scheme would be profit-making as advising and enforcing fire safety legislation is considered a statutory duty for fire rescue services. However some Fire Services do operate slightly different cost recovery schemes;
- (c) the service provided through the Primary Authority Scheme is a statutory duty, so it is reasonable that the Service should operate on a not for profit basis;
- (d) if the position regarding statutory duty changes, then there may be profit-making potential but this would need to be through an arm's length organisation.

Some members of the Committee suggested that, when dealing with large organisations, consideration of a small profit margin should be considered.

RESOLVED to note the report.

Contact: R. Mitchell
Direct Line: 01623 457251
Email: r.mitchell@ashfield-dc.gov.uk

Our Ref: RM/RW/LJS
Your Ref:
Date: 26th March, 2018

Mr. Wayne Bowcock,
 Deputy Chief Fire Officer
 Nottinghamshire Fire and Rescue Service
 Bestwood Lodge,
 Arnold,
 Nottingham,
 NG5 8PD

Dear Wayne,

DELIVERING INTEGRATED SERVICES (COMPLEX CASE WORK) – NEW CROSS AND BROOMHILL PROJECT.

As you are aware the Council set up the New Cross Project in September 2014 which created a multi-agency team working together to support individuals and families with complex needs. The project started in New Cross and was later extended to the Broomhill community. These areas were specifically chosen based upon the highest number of individuals/households presenting the greatest level of demands upon services for many agencies.

The independent evaluation conducted by Nottingham Trent University highlighted the strategic support for the project shared by many agencies, and for the leadership which has contributed to the success of the support teams. This collaborative working aligns to the vision of the Safer Nottinghamshire Board integrated approach to partnership working and the PCC's plan for supporting vulnerable people.

At the start of the year the New Cross and Broomhill support teams were realigned into the Community Protection structure and will operate from the integrated services hub which includes the Council's Community Protection, ASB and Nuisance, Environmental Health, private sector Enforcement, Licensing and Housing Options teams, Police, Probation, Women's Aid Integrated Services, Children's Society, CGL, Catch 22 (a victim support service), Adult Social Care - Health & Public Protection and Mental Health. At present the partners in the hub work to their own operational requirements but have the benefit of sharing information and data for more efficient and effective problem solving. The community locations will also continue to operate. The Council is supportive of investing in prevention through innovative best practice and joined up systems and processes. For these reasons the Council has made further financial commitments to support this agenda and will now operate with the same principles and on a district wide basis. The funding provided by Nottinghamshire Fire and Rescue Services is central to the development of this district wide approach and model below:

/continued.....

Address: Council Offices, Urban Road, Kirkby-in-Ashfield, Nottingham. NG17 8DA
Tel: 01623 450000 **Fax:** 01623 457585
www.ashfield-dc.gov.uk

If reasonable adjustments are needed to fully engage with the Authority - contact **01623 450000**

	Post	Partner agency	
1x	Complex Case Team Leader	Ashfield District Council	£162K inc. (£40k NFRS)
4x	Complex Case Workers	Ashfield District Council	
2x	DWP caseworkers	DWP	Secondees
1x	Substance Misuse caseworker	CGL	PCC funded secondee
1x	Police Community Support Officer	Nottinghamshire Police	Secondee

Management and administrative support is also provided by Ashfield District Council.

Could you please confirm that the financial contribution from Nottinghamshire Fire and Rescue Services will be maintained for the forthcoming financial year 2018-19 to ensure the model outlined is feasible moving forwards?

Rebecca Whitehead, Community Protection Manager has engaged with Vicky Cropley regarding the developments with the SNB integrated working project and has been in contact with Simon Wall to arrange a joint meeting with Andy Macey; once he has commenced in his new role to look at opportunities regarding the integrated services hub and strengthening the complex casework with Nottinghamshire Fire and Rescue Services.

I would be pleased to meet with you to discuss this further and I have enclosed a copy of the previous evaluation. Ashfield District Council will provide an interim progress report and will be happy to provide a presentation on progress to the fire and rescue service if required.

Yours sincerely



R. MITCHELL,
Chief Executive.

New Cross and Broomhill Support Teams

The New Cross and Broomhill Support Teams have worked with over 300 residents in Ashfield, providing early intervention and crisis support. As a result, lives have been transformed and significant public service savings have been unlocked.

RESIDENT IMPACT

Over 80% of residents see their situation either stabilise or improve as a result of interventions.



FINANCIAL IMPACT

Across the 2 areas, partner savings are projected to hit £3.6m by the end of 2018 as a result of the support.



35 COSTED CASES **£26,199** SAVING PER RESIDENT

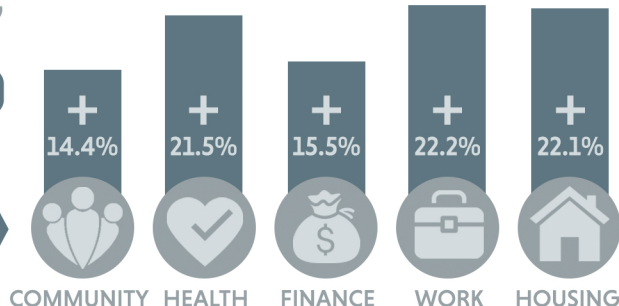


COST TO SAVINGS RATIO = 1:12*

*Approximation based on 130 other similar case studies

LIFE SATISFACTION RATING INCREASED BY OVER **19%**

BASED ON FIVE KEY LIFE MEASURES



I didn't know how she'd cope with me to be honest but she's been brilliant. I would never have come this far without her help.

I no longer cry every day when I wake up... because I've actually woke up. That's a bonus in my life.

I can tell them anything. They're the only people I can talk to. I've got a general routine now and the community's there for each other.

I'm getting much more confident now. I'd go to the doctors before and if he wasn't there with me I'd just get up and walk out the door.